

COMPANY OPERATING PROCEDURE

No. COP/003 Appendix 3

QUALITY POLICY

Inflight Peripherals Limited (IFPL) in its design and manufacture of electrical components recognises that an effective Quality Management System (QMS) is essential to ensure that its products and services conforms to our customers' quality, cost, delivery and safety expectations.

IFPL will ensure compliance to the statutory requirements of the European Aviation Safety Agency and the International Aerospace Standard AS9100. IFPL will listen to our customers, suppliers, employees and all interested parties to understand their needs and meet their expectations. The ultimate goal is to exceed the expectations of all interested parties through a culture of continual improvement.

IFPL will take a process approach towards the management of work. IFPL will regularly review the policies and procedures as a single effective system of interconnected processes that deliver the organisation's objectives.

IFPL will establish and communicate our objectives for the Organisation and through our leadership exemplify core values to guide the behaviour of all to achieve our objectives.

IFPL will involve our people in the organisation's development, utilise their knowledge and experience, recognise their contribution and provide a 'just' culture in which they are motivated to comply and realise their full potential.



Geoff Underwood
Inflight Peripherals
Chief Executive Officer

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